



May 16, 2023

EXPERIENCE THE NEW RELEASE:

F&M BANK Online & Mobile Banking¹

Our new Online & Mobile Banking will make your banking experience smooth, secure, and the same on all your devices.

Features include:

- View account balances & cleared checks from multiple F&M accounts under one dashboard.
- Tag & add notes or images of receipts to transactions for easy tracking of expenses.
- New, easy-to-use features in Mobile Check Deposits, Bill Pay & person-to-person payments².
- Use fingerprint authentication, Face ID, or a 4-digit passcode to quickly access the mobile app.

Here's what you need to know before upgrading to the new Online & Mobile Banking:

- **Your username and password will stay the same. The new platform will require this information to log in before you can use features like Touch ID or Face ID. If you don't remember your login credentials, give us a call at 800-888-1498, Monday - Friday, 8:00 am – 6:00 pm, PT.**
- If you use bill pay, your existing bill payments and payees will automatically copy to the new system.
- You will need to re-establish your account alerts.
- As an added layer of security, the new Online & Mobile Banking utilizes two-factor authentication (2FA) to verify your identity.
- Each time you sign into your account on an unrecognized device, you will be required to input your password and go through the steps to provide a unique verification code:
 - ✦ **Voice or Text message** – verification code will be sent to your phone via call or text message.
 - ✦ **Authy Authenticator** – Download the Authy app from the App Store or Google Play. The verification code will be posted through the app.
- Depending on your smartphone, scan the QR code below to download the new EZ Banking Mobile App:



*F&M Bank will sunset and discontinue support for **OLDER VERSIONS** of Online Banking and smartphone apps as of:*

JUNE 20, 2023



¹ For new users, enrollment is required, please visit one of our branches to enroll. There is no fee from F&M Bank to use Online & Mobile Banking. Internet access is required, check with your mobile carrier about fees for internet data, text messaging, or other related services. ² Depending upon your account type there may be a charge for Bill Pay or Mobile Check Deposit. Some restrictions will apply and funds from a mobile deposit are not available for immediate use. Refer to our Online & Mobile Banking End User License Agreement for more information. Effective 5/16/2023 and subject to change at any time without notice.